



WARRANTIES

September 1st 2011





In 1955 Arrow Engine Company opened for business, beginning the tradition of providing premium service and exceptional products to the oil & gas industry, as well as the industrial engine market, throughout the world.

Arrow Engine Company is part of the TriMas Corporation. TriMas consists of 12 business units with 2009 revenues of over \$800 million and maintains a workforce of over 3,900 people at over 60 different facilities in 11 countries around the globe.

With a consistent focus on our customers' needs, striving to help them grow their business, and producing the most reliable equipment and parts in the industry, Arrow has forged a 55 year tradition of excellence.



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Service and Travel Guidelines for Warranty Reimbursement

The following service and travel rates will be effective as of July 1st, 2008.

Labor Hours

Straight Hours \$60.00 per hour
Overtime NA
Holiday Time NA

Mileage

\$1.25 per mile
NOTE: Total mileage not to exceed 300 miles.

Parts

Parts used for warranty repair will be reimbursed to the customer by one of the following:
Replacement parts sent to the customer at no charge.
Credit issued to distributor's account at net cost from Arrow Engine Company

Consumables: NA
Hotel and per diem expenses: NA
US Taxes: NA
GST Taxes: NA
Trucking Expenses: NA
Handling Charges: NA

If you have any questions or concerns, please call Arrow Engine Company at 1 800 331-3662 during business hours, 8am-5pm Monday through Friday, Central time zone.

NOTE: All credit is issued to the distributor's account at net cost from Arrow Engine Company (no checks will be issued).



APPLICATION FOR RMA

Distributor to complete - Type or print legibly in ball point pen Date: _____ RMA NO. _____

Distributor: _____ Distributor Claim No: _____

Address: _____ City, State: _____

Owner: _____ Location: _____

PARTS: Returned for inspection Available for inspection Other (specify) _____

Type of Claim: Std. Warranty Start Up Field Test Parts Warranty Campaign Other
 Repeat Failure times

ENGINE DATA			
Engine Model:	Serial No:	Application:	Duty Cycle:
Type of Fuel:	G. Spec:	Fabricated by:	Loaded RPM:
Factory Ship Date:	Start Up Date	Failure Date:	Repair Date:
L.O. & Filter Ch. Interval:	Oil Pressure:	Brand/Type Lube Oil:	Environment:
MFLD PRES/VAC RB	J.W. TEMP	Hours on Failed Parts:	Total Hours on Engine:
Claim Detail		Parts Claimed	
Total # of Parts:	\$	Qty	Part No. Description
_____ Hours @ _____ per hour	\$		
_____ Miles @ _____ per hour	\$		
TOTAL CLAIMED	\$		
If RMA is for parts, enter your P.O. Number and Arrow's invoice work order numbers.			

Customer Complaint _____

Condition of Failed Parts * _____

Analysis of Failure _____

Repairs Performed _____

Labor Breakdown _____

Additional Details _____

* Word "Defective" or "Failed " not sufficient

NOTE: Invoice and other attachments must be stapled to this form.

PRINT NAME OF TECHNICIAN _____

SIGNATURE OF TECHNICIAN _____

RMA Prepared by _____ PRINT OR TYPE NAME
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CHEMICAL PUMP AND CHEMICAL PUMP PARTS WARRANTY

I. TERMS OF EXPRESS LIMITED WARRANTY

Arrow Engine Company warrants that it will repair or replace, at its election and expense, a chemical pump or chemical pump part (hereinafter referred to as "Products") manufactured by Arrow Engine Company, which proves to have had a defect in material or workmanship. All warranty work must be pre-approved by Arrow Engine Company.

II. TERM LIMITATIONS OF EXPRESS LIMITED WARRANTY

This coverage shall commence upon shipment of Product and shall expire 1 year after ship date.

III. ARROW ENGINE COMPANY'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Arrow Engine Company shall be responsible for:

- A. The repair or replacement, at Arrow Engine Company's election, of covered product and all reasonable labor required regarding a warranted failure during the express limited warranty and term. All such labor shall be provided by Arrow Engine Company's authorized contractor or distributor.
- B. Reasonable and necessary travel (total mileage not to exceed 300 miles) and expenses incurred by Arrow Engine Company's authorized contractors or distributor. Additional mileage and/or travel by air, water or land will need preauthorization from Arrow Engine Company.
- C. Replacement of lubricating oil, coolant, filter elements, or other normal maintenance items that are contaminated and/or damaged as a direct result of a warranted failure.

NOTWITHSTANDING THE FOREGOING, ARROW ENGINE COMPANY SHALL NOT BE RESPONSIBLE FOR LABOR COSTS ASSOCIATED WITH WARRANTY CLAIMS.

IV. OWNER/ DISTRIBUTOR/ CONTRACTOR'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Owner shall be responsible for:

- A. The operation and maintenance of the Product within the guidelines established by Arrow Engine Company.
- B. Making the Product available to Arrow Engine Company or authorized contractors or distributors for any warranty repair, during normal business hours.
- C. All additional costs incurred for premium or overtime labor, should owner request that repairs be made on a premium overtime schedule.
- D. All costs incurred as the result of removal or reinstallation of the Product as may be required to effect any warranted repair.
- E. All administrative costs and expenses resulting from a warranted failure.
- F. Any costs of transportation, towing, repair facilities, or associated costs.
- G. Loss of revenue and loss of/or damage to real and/or personal property.
- H. All warranty work must be pre-approved by Arrow Engine Company
- I. Warranted repairs not to exceed 50% of the product replacement cost without prior approval from Arrow Engine Company. Replacement cost equates to distributor net price from factory.

V. LIMITATION OF ARROW ENGINE COMPANY'S OBLIGATIONS

The obligations of Arrow Engine Company under this express limited warranty shall be waived and voided, and Arrow Engine Company shall not, thereafter, be responsible for:

- A. Any failure resulting from owner or operator abuse or neglect, including but not by way of limitation, any operation, installation, application, or maintenance practice not in accordance with guidelines or specifications established by Arrow Engine Company; or
- B. Any failure resulting from unauthorized modifications or repairs of the Products or;
- C. Any failure resulting from overload, overspeed, overheat, accident, improper storage; or
- D. Failure of owner, contractor or distributor to promptly provide notice of a claimed defect. All warranty claims must be authorized, documented and submitted within 30 days of the failure date while under the warranty period; or
- E. Failure of Products for which Arrow Engine Company did not receive properly completed start-up reports; or
- F. Repairs of a covered failure performed with non-genuine Arrow Engine Company parts; or
- G. Repairs of a covered failure performed by non-authorized contractors or distributors; or
- H. Failure to make Products available to Arrow Engine Company or its authorized representatives, or
- I. Failure to supply documents such as drawing and specifications relating to the specific application of the Products.

VI. APPLICABILITY AND EXPIRATION

The warranties set out above are extended to all owners in the original chain of distribution. The warranties and obligations of Arrow Engine Company shall expire and be of no further effect upon the dates of expiration of the applicable warranty periods. The foregoing sets forth Arrow Engine Company's only obligations and owners' exclusive remedy for breach of warranty, whether such claims are based on breach of contract, tort (including negligence and strict liability), or other theories, and the foregoing is expressly in lieu of other warranties whatsoever expressed, implied, and statutory, including without limitation, the IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS.

Notwithstanding the preceding, in no event shall Arrow Engine Company be liable for any direct, special, incidental or consequential damages (whether denominated in contract, tort, strict liability, negligence or other theories) arising out of this Agreement or the use of any Products provided under this Agreement. Any action arising hereunder or relating hereto, whether based on breach of contract, tort (including negligence and strict liability), or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred.

With respect to products not manufactured by Arrow Engine Company, Arrow makes no representations or warranties of whatsoever nature, directly or indirectly, expressed or implied including but not limited to any representations or warranties with respect to suitability, durability, fitness for a particular purpose or merchantability, except to the extent that Arrow can enforce warranties provided by the manufacturers of such parts.

Effective 5/17/06 and supersedes all previously issued warranty.

C-SERIES & L-SERIES ENGINE WARRANTY July 2008

CONTINUOUS DUTY DEFINITION: The highest load and speed which can be applied, subject to Arrow Engine Company's ratings in effect at time of sale.

I. TERMS OF EXPRESS LIMITED WARRANTY

Arrow Engine Company warrants that it will repair or replace, at its election and expense, any part of an engine, or product (hereinafter referred to as "Products") manufactured by Arrow Engine Company, which proves to have had a defect in material or workmanship. All warranty work must be pre-approved by Arrow Engine Company.

II. TERM LIMITATIONS OF EXPRESS LIMITED WARRANTY

This coverage shall commence upon initial Product start-up date and shall expire upon the earlier of the following:

1. 1 year after the initial Product start-up date; or
2. 18 months after the original shipment date of the covered Products by Arrow Engine Company.
3. Arrow warrants to the purchaser that the following parts in new engines manufactured by Arrow shall be free of defects in materials and workmanship for thirty-six (36) months from the date of factory shipment:

Flywheel Housing	Flywheels	Water Hopper	Cylinder-Head Casting	Camblock
Crankcase Casting	Camshaft	Connecting Rod	Sub-Base of Engine	Crankshaft

III. ARROW ENGINE COMPANY'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Arrow Engine Company shall be responsible for:

- A. The repair or replacement, at Arrow Engine Company's election, of covered defective parts and all reasonable labor required regarding a warranted failure during the express limited warranty and term. All such labor shall be provided by Arrow Engine Company's authorized contractor or distributor.
- B. Reasonable and necessary travel (total mileage not to exceed 300 miles) and expenses incurred by Arrow Engine Company's authorized contractors or distributor. Additional mileage and/or travel by air, water or land will need preauthorization from Arrow Engine Company.
- C. Replacement of lubricating oil, coolant, filter elements, or other normal maintenance items that are contaminated and/or damaged as a direct result of a warranted failure.

NOTWITHSTANDING THE FOREGOING, ARROW ENGINE COMPANY SHALL NOT BE RESPONSIBLE FOR LABOR COSTS ASSOCIATED WITH WARRANTY CLAIMS.

IV. OWNER/ DISTRIBUTOR/ CONTRACTOR'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Owner shall be responsible for:

- A. The operation and maintenance of the Product within the guidelines established by Arrow Engine Company.
- B. Making the Product available to Arrow Engine Company or authorized contractors or distributors for any warranty repair, during normal business hours.
- C. All additional costs incurred for premium or overtime labor, should owner request that repairs be made on a premium overtime schedule.
- D. All costs incurred as the result of removal or reinstallation of the Product as may be required to effect any warranted repair.
- E. All administrative costs and expenses resulting from a warranted failure.
- F. Any costs of transportation, towing, repair facilities, or associated costs.
- G. Loss of revenue and loss of/or damage to real and/or personal property.
- H. All warranty work must be pre-approved by Arrow Engine Company
- I. Warranted repairs not to exceed 50% of the product (Engine) replacement cost without prior approval from Arrow Engine Company. Replacement cost equates to distributor net price from factory.
- J. Compliance with all local, state and federal laws.

V. LIMITATION OF ARROW ENGINE COMPANY'S OBLIGATIONS

The obligations of Arrow Engine Company under this express limited warranty shall be waived and voided, and Arrow Engine Company shall not, thereafter, be responsible for:

- A. Any failure resulting from owner or operator abuse or neglect, including but not by way of limitation, any operation, installation, application, or maintenance practice not in accordance with guidelines or specifications established by Arrow Engine Company; or
- B. Any failure resulting from unauthorized modifications or repairs of the Products; or
- C. Any failure resulting from overload, overspeed, overheat, accident, improper storage; or
- D. Failure of owner, contractor or distributor to promptly provide notice of a claimed defect - all warranty claims must be authorized, documented, and submitted within 30 days of failure date while under the warranty period. Claims submitted 90 days after the repair date are subject to a 20% processing fee.
- E. Failure of Products for which Arrow Engine Company did not receive properly completed start-up reports; or
- F. Repairs of a covered failure performed with non-genuine Arrow Engine Company parts; or
- G. Repairs of a covered failure performed by non-authorized contractors or distributors; or
- H. Failure to make Products available to Arrow Engine Company or its authorized representatives, or
- I. Failure to supply documents such as drawing and specifications relating to the specific application of the Products.

VI. APPLICABILITY AND EXPIRATION

The warranties set out above are extended to all owners in the original chain of distribution. The warranties and obligations of Arrow Engine Company shall expire and be of no further effect upon the dates of expiration of the applicable warranty periods. The foregoing sets forth Arrow Engine Company's only obligations and owners' exclusive remedy for breach of warranty, whether such claims are based on breach of contract, tort (including negligence and strict liability), or other theories, and the foregoing is expressly in lieu of other warranties whatsoever expressed, implied, and statutory, including without limitation, the IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS.

Notwithstanding the preceding, in no event shall Arrow Engine Company be liable for any direct, special, incidental or consequential damages (whether denominated in contract, tort, strict liability, negligence or other theories) arising out of this Agreement or the use of any Products provided under this Agreement.

Any action arising hereunder or relating hereto, whether based on breach of contract, tort (including negligence and strict liability), or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred.

With respect to products not manufactured by Arrow Engine Company, Arrow makes no representations or warranties of whatsoever nature, directly or indirectly, expressed or implied including but not limited to any representations or warranties with respect to suitability, durability, fitness for a particular purpose or merchantability, except to the extent that Arrow can enforce warranties provided by the manufacturers of such parts.



Standard Limited Non-OEM Engine Parts Warranty Delivered and sold after September 1, 2011

Special Notes:

All prices, sales conditions, and discounts in catalog and/or on discount schedule are subject to change without notice. Any use of, or reference to, any original manufacturer's name, brand, or part number in Arrow catalog does not warrant nor imply that any Arrow parts or products are manufactured or guaranteed by anyone other than Arrow Engine Company. Warranty covering any defective or failing material covers only the material in question and specifically does not include any labor necessary to replace same.

Limited Warranty on Replacement Parts and Short Blocks:

1. Arrow applies a Standard Parts Only Warranty of 12 months after date the part is installed (or 24 months after the purchase from Arrow) to all purchased replacement parts and assemblies, including short block assemblies. Labor expenses may be eligible for reimbursement with prior approval.
2. Removal and reinstallation expenses are not covered on service parts and short blocks.
3. Arrow makes no attempt to dictate or control the warranty given by its Distributors on engines they rebuild as customer's property or for sale as used, rebuilt engines, nor assumes responsibility for such warranties.
4. Because parts and major assemblies, with the exception of short blocks, are not serial numbered, Arrow depends upon its Distributors to carefully screen all claims relating to such items and to be certain, before filing claims, that the material claimed defective was opened only within qualifying time limitations.
5. When manufacturers of trade accessories do not have an established dealer organization authorized to consider warranty claims, Arrow will accept the return of such accessories and will process claims with the manufacturers, provided replacement parts are purchased from Arrow. In filing such claims, it becomes necessary that all pertinent information be given, such as length of service, probable cause of failure, model and serial number of engine from which accessory was removed, operating conditions, etc., so that we can give the accessory manufacturer complete information regarding the failure. Adjustments will be governed by the accessory manufacturer's reimbursement.
6. If a replacement part or assembly is found to be defective in manufacture of material prior to or at the time of installation, Arrow may, depending upon circumstances involved, elect to have the Distributor repair the part, rather than replace it in its entirety. In such cases, Arrow may elect to make an exception to its warranty policy which declines responsibility for payment of warranty labor on parts. The prime consideration will be whether repair of/ or replacing, the part is more economical. The Customer Service and Quality Departments should be consulted for a determination prior to the accomplishment of any major repairs.

Warranty Coverage:

ARROW'S LIABILITY FOR ANY DAMAGES DUE OWNER SHALL BE LIMITED TO THE PURCHASE PRICE OF THE GOODS. This paragraph states purchaser's sole and exclusive remedy against Arrow for warranty. Arrow shall not be liable for any loss, damage, or injury resulting from delay in delivery or installation of the goods or for any failure to perform which is due to circumstances beyond its control. Arrow's maximum liability for damages, including, without limitation, contract damages and damages for injuries to persons or property, with respect to the goods or any services in connection with the goods, IS LIMITED TO AN AMOUNT NOT TO EXCEED THE PURCHASE PRICE OF THE GOODS. In no event shall Arrow be liable to purchaser for any incidental, consequential or special damages. The statute of limitations applicable to all claims arising under this agreement or otherwise shall be one (1) year from the date the claim accrues.

Warranty Limitations:

Arrow will pay for parts and labor needed to repair engine damage directly resulting from an above defined warranty failure which occurs within the warranty period stated. All warranty claims must be authorized, documented and submitted within 30 days of the failure date while under the warranty period. Costs will be limited to those required to restore the engine to the functional condition existing immediately prior to the failure and will be calculated based on the prices paid for the Arrow parts installed during the original engine build. Only straight time labor rates will be reimbursed based on a reasonable prevailing rate, not to exceed the published flat rate, for the geographic area in which the repairs are performed. Additional labor charges for overtime or holidays will not be allowed.

Prices: All quotations are subject to change without notice, and the price in effect at the time of the order will apply.

Seller's Right to Manufacture:

Seller, in its sole discretion, shall have the right to manufacture the products provided hereunder as far in advance of its estimated shipping schedule as it deems appropriate. Seller expressly reserves the right to change or modify the design and construction of any products in due course of Seller's manufacturing procedure, without incurring any obligation or liability to furnish or install such changes, modifications or improvements on products previously or subsequently sold.

Limitation on Liability:

SELLER'S TOTAL RESPONSIBILITY FOR ANY CLAIMS, DAMAGES, LOSSES OR LIABILITIES ARISING OUT OF, OR RELATED TO, ITS PERFORMANCE OF THIS CONTRACT OR THE PRODUCTS COVERED HEREUNDER SHALL NOT EXCEED THE PURCHASE PRICE OF THE REPLACEMENT PART. In no event shall Seller be liable for any special, indirect, incidental or consequential damages of any character; but not limited to, loss of use of productive facilities of equipment, loss of profits, property damage, expenses incurred in reliance on Seller's performance hereunder, or lost production, whether suffered by Buyer or any third party. Seller disclaims all liability for any and all costs, claims, demands, charges, expenses or other damages, either direct or indirect, incident to all property damages arising out of any cause of action based on strict liability including actions under Section 402A of the Restatement of Torts Second.

Modification, Rescission & Waiver:

This contract may not be modified or rescinded nor any of its provisions waived unless such modification, rescission or waiver is in writing and signed by an officer of Seller at its offices in Tulsa, Oklahoma.

Miscellaneous:

Seller reserves the right to furnish commercially equivalent or better substitutes for materials. Seller may during any periods of shortage due to causes beyond the control of Seller or its suppliers, prorate its supply of products among all of its Buyers in such manner as may be deemed equitable in the sole judgment of Seller. Seller shall not incur any liability to Buyer because of any proration hereunder. All orders must be accepted by an authorized employee of Seller. Failure of Seller in any one or more instances, upon the performance of any of the terms and conditions of this contract or the failure of Seller to exercise any of its rights hereunder shall not be construed as a waiver or relinquishment of any such term, condition or right hereunder and shall not affect Seller's right to insist upon strict performance and compliance with regard to any unexecuted portions of this contract or future performance of these terms and conditions. Customer is responsible for compliance with all applicable local, state and federal laws.

Technical Advice:

Seller shall not be responsible for the results of any Technical Advice or Services rendered by any employee of Seller in connection with the design, installation, use or repair of the products sold hereunder.



Standard Limited OEM Engine Parts Warranty

Delivered and sold after September 1, 2011

Special Notes:

All prices, sales conditions, and discounts in catalog and/or on discount schedule are subject to change without notice. Any use of, or reference to, any original manufacturer's name, brand, or part number in Arrow catalog does not warrant nor imply that any Arrow parts or products are manufactured or guaranteed by anyone other than Arrow Engine Company. Warranty covering any defective or failing material covers only the material in question and specifically does not include any labor necessary to replace same.

Limited Warranty on Replacement Parts and Short Blocks:

1. Arrow applies a Standard Parts Only Warranty of two (2) years or 12,000 hours to all purchased replacement parts and assemblies, including short block assemblies. Labor expenses may be eligible for reimbursement with prior approval.
2. Removal and reinstallation expenses are not covered on service parts and short blocks.
3. Arrow makes no attempt to dictate or control the warranty given by its Distributors on engines they rebuild as customer's property or for sale as used, rebuilt engines, nor assumes responsibility for such warranties.
4. Because parts and major assemblies, with the exception of short blocks, are not serial numbered, Arrow depends upon its Distributors to carefully screen all claims relating to such items and to be certain, before filing claims, that the material claimed defective was opened only within qualifying time limitations.
5. When manufacturers of trade accessories do not have an established dealer organization authorized to consider warranty claims, Arrow will accept the return of such accessories and will process claims with the manufacturers, provided replacement parts are purchased from Arrow. In filing such claims, it becomes necessary that all pertinent information be given, such as length of service, probable cause of failure, model and serial number of engine from which accessory was removed, operating conditions, etc., so that we can give the accessory manufacturer complete information regarding the failure. Adjustments will be governed by the accessory manufacturer's reimbursement.
6. If a replacement part or assembly is found to be defective in manufacture of material prior to or at the time of installation, Arrow may, depending upon circumstances involved, elect to have the Distributor repair the part, rather than replace it in its entirety. In such cases, Arrow may elect to make an exception to its warranty policy which declines responsibility for payment of warranty labor on parts. The prime consideration will be whether repair of or replacing the part is more economical. The Customer Service and Quality Departments should be consulted for a determination prior to the accomplishment of any major repairs.

Warranty Coverage:

ARROW'S LIABILITY FOR ANY DAMAGES DUE OWNER SHALL BE LIMITED TO THE PURCHASE PRICE OF THE GOODS. This paragraph states purchaser's sole and exclusive remedy against Arrow for warranty. Arrow shall not be liable for any loss, damage, or injury resulting from delay in delivery or installation of the goods or for any failure to perform which is due to circumstances beyond its control. Arrow's maximum liability for damages, including, without limitation, contract damages and damages for injuries to persons or property, with respect to the goods or any services in connection with the goods, IS LIMITED TO AN AMOUNT NOT TO EXCEED THE PURCHASE PRICE OF THE GOODS. In no event shall Arrow be liable to purchaser for any incidental, consequential or special damages. The statute of limitations applicable to all claims arising under this agreement or otherwise shall be one (1) year from the date the claim accrues.

Warranty Limitations:

Arrow will pay for parts and labor needed to repair engine damage directly resulting from an above defined warranty failure which occurs within the warranty period stated. All warranty claims must be authorized, documented and submitted within 30 days of the failure date while under the warranty period. Costs will be limited to those required to restore the engine to the functional condition existing immediately prior to the failure and will be calculated based on the prices paid for the Arrow parts installed during the original engine build. Only straight time labor rates will be reimbursed based on a reasonable prevailing rate, not to exceed the published flat rate, for the geographic area in which the repairs are performed. Additional labor charges for overtime or holidays will not be allowed.

Prices: All quotations are subject to change without notice, and the price in effect at the time of the order will apply.

Seller's Right to Manufacture:

Seller, in its sole discretion, shall have the right to manufacture the products provided hereunder as far in advance of its estimated shipping schedule as it deems appropriate. Seller expressly reserves the right to change or modify the design and construction of any products in due course of Seller's manufacturing procedure, without incurring any obligation or liability to furnish or install such changes, modifications or improvements on products previously or subsequently sold.

Limitation on Liability:

SELLER'S TOTAL RESPONSIBILITY FOR ANY CLAIMS, DAMAGES, LOSSES OR LIABILITIES ARISING OUT OF, OR RELATED TO, ITS PERFORMANCE OF THIS CONTRACT OR THE PRODUCTS COVERED HEREUNDER SHALL NOT EXCEED THE PURCHASE PRICE OF THE REPLACEMENT PART. In no event shall Seller be liable for any special, indirect, incidental or consequential damages of any character; but not limited to, loss of use of productive facilities of equipment, loss of profits, property damage, expenses incurred in reliance on Seller's performance hereunder, or lost production, whether suffered by Buyer or any third party. Seller disclaims all liability for any and all costs, claims, demands, charges, expenses or other damages, either direct or indirect, incident to all property damages arising out of any cause of action based on strict liability including actions under Section 402A of the Restatement of Torts Second.

Modification, Rescission & Waiver:

This contract may not be modified or rescinded nor any of its provisions waived unless such modification, rescission or waiver is in writing and signed by an officer of Seller at its offices in Tulsa, Oklahoma.

Miscellaneous:

Seller reserves the right to furnish commercially equivalent or better substitutes for materials. Seller may during any periods of shortage due to causes beyond the control of Seller or its suppliers, prorate its supply of products among all of its Buyers in such manner as may be deemed equitable in the sole judgment of Seller. Seller shall not incur any liability to Buyer because of any proration hereunder. All orders must be accepted by an authorized employee of Seller. Failure of Seller in any one or more instances, upon the performance of any of the terms and conditions of this contract or the failure of Seller to exercise any of its rights hereunder shall not be construed as a waiver or relinquishment of any such term, condition or right hereunder and shall not affect Seller's right to insist upon strict performance and compliance with regard to any unexecuted portions of this contract or future performance of these terms and conditions. Customer is responsible for compliance with all applicable local, state and federal laws.

Technical Advice:

Seller shall not be responsible for the results of any Technical Advice or Services rendered by any employee of Seller in connection with the design, installation, use or repair of the products sold hereunder.

VR Continuous Duty ENGINE WARRANTY

CONTINUOUS DUTY DEFINITION: The highest load and speed which can be applied, subject to Arrow Engine Company's ratings in effect at time of sale. Please contact Customer Service if you need the Stand-By Duty Warranty

I. TERMS OF EXPRESS LIMITED WARRANTY

Arrow Engine Company warrants that it will repair or replace, at its election and expense, any part of an engine, or product (hereinafter referred to as "Products") manufactured by Arrow Engine Company, which proves to have had a defect in material or workmanship. There are no other warranties express or implied.

II. TERM LIMITATIONS OF EXPRESS LIMITED WARRANTY

- A. This coverage shall commence upon initial new Products start-up date and shall expire upon the earlier of the following:
1. 1 year after the initial new Products start-up date; or
 2. 18 months after the original shipment date of the covered Products by Arrow Engine Company.

III. ARROW ENGINE COMPANY'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Arrow Engine Company shall be responsible for:

- A. The repair or replacement, at Arrow Engine Company's election of covered defective parts and all reasonable labor required (at Arrow Engine Company's specified labor rates and repair times) regarding a warranted failure during the express limited warranty and term. All such labor shall be provided by Arrow Engine Company's authorized contractor or distributor.
- B. Reasonable and necessary travel (total mileage not to exceed 300m) and documented expenses incurred by Arrow Engine Company's authorized contractor or distributor, at its sole discretion.
- C. Replacement of lubricating oil, coolant, filter elements, or other normal maintenance items for the products that are contaminated and/or damaged as a direct result of a warranted failure.

NOTWITHSTANDING THE FOREGOING, ARROW ENGINE COMPANY SHALL NOT BE RESPONSIBLE FOR ADDITIONAL OR INCIDENTAL LABOR OR OTHER COSTS ASSOCIATED WITH WARRANTY CLAIMS.

IV. OWNER/DISTRIBUTOR'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Owner shall be responsible for:

- A. The operation and maintenance of the Products within the guidelines established by Arrow Engine Company.
- B. Making the Products available to Arrow Engine Company's authorized contractors or distributors for any warranty repair, during normal business hours.
- C. All additional costs incurred for premium or overtime labor, should owner request that repairs be made on a premium overtime schedule.
- D. All costs incurred as the result of removal or reinstallation of the Products as may be required to effect any warranted repair.
- E. All administrative costs and expenses resulting from a warranted failure.
- F. Any costs of transportation, towing, repair facilities, or associated costs.
- G. Loss of revenue and loss of/or damage to real and/or personal property.
- H. Compliance with all local, state and federal laws.

V. LIMITATION OF ARROW ENGINE COMPANY'S OBLIGATIONS

The obligations of Arrow Engine Company under this express limited warranty shall be waived and voided, and Arrow Engine Company shall not, thereafter, be responsible for:

- A. Any failure resulting from owner or operator abuse or neglect, including but not by way of limitation, any operation, use, installation, application, or maintenance practice not in accordance with guidelines or specifications established by Arrow Engine Company; or
- B. Any failure resulting from unauthorized modifications or repairs of the Products or;
- C. Any failure resulting from overload, overspeed, overheat, accident, improper storage; or
- D. Failure of owner to promptly provide notice of a claimed defect - all warranty claims must be authorized, documented, and submitted within 30 days of the failure date while under the warranty period; or
- E. Failure of Products for which Arrow Engine Company did not receive properly completed start-up reports; or
- F. Repairs of a covered failure performed with non-genuine Arrow Engine Company parts; or
- G. Repairs of a covered failure performed by non-authorized contractors or distributors; or
- H. Failure to make Products available to Arrow Engine Company or its authorized representatives, or
- I. Failure to supply documents such as drawing and specifications relating to the specific application of the Products.

VI. APPLICABILITY AND EXPIRATION

The warranties set out above are extended to all owners in the original chain of distribution. The warranties and obligations of Arrow Engine Company shall expire and be of no further effect upon the dates of expiration of the applicable warranty periods.

The foregoing sets forth Arrow Engine Company's only obligations and owners' exclusive remedy for breach of warranty, whether such claims are based on breach of contract, tort (including negligence and strict liability), or other theories, and the foregoing is expressly in lieu of other warranties whatsoever expressed, implied, and statutory, including without limitation, the IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS.

Notwithstanding the preceding, in no event shall Arrow Engine Company be liable for any direct, special, incidental or consequential damages (whether denominated in contract, tort, strict liability, negligence or other theories) arising out of this Agreement or the use of any Products provided under this Agreement.

Any action arising hereunder or relating hereto, whether based on breach of contract, tort (including negligence and strict liability), or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred.

February 2008

VR Stand-By ENGINE WARRANTY

STAND-BY DEFINITION: A product used as backup or secondary source of electrical power, which operates at Arrow Engine Company's stand-by rating, for the duration of a prime power source outage.

I. TERMS OF EXPRESS LIMITED WARRANTY

Arrow Engine Company warrants that it will repair or replace, at its election and expense, any part of an engine, or product (hereinafter referred to as "Products") manufactured by Arrow Engine Company, which proves to have had a defect in material or workmanship. There are no other warranties express or implied.

II. TERM LIMITATIONS OF EXPRESS LIMITED WARRANTY

- A. This coverage shall commence upon initial new Products start-up date and shall expire upon the earlier of the following:
1. 36 months after the initial new Products start-up date; or
 2. 48 months after the original shipment date of the covered Products by Arrow Engine Company.
 3. 2,100 hours of operation of the covered Products.

III. ARROW ENGINE COMPANY'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Arrow Engine Company shall be responsible for:

- A. The repair or replacement, at Arrow Engine Company's election of covered defective parts and all reasonable labor required (at Arrow Engine Company's specified labor rates and repair times) regarding a warranted failure during the express limited warranty and term. All such labor shall be provided by Arrow Engine Company's authorized contractor or distributor.
- B. Reasonable and necessary travel (total mileage not to exceed 300m) and documented expenses incurred by Arrow Engine Company's authorized contractor or distributor, at its sole discretion.
- C. Replacement of lubricating oil, coolant, filter elements, or other normal maintenance items for the products that are contaminated and/or damaged as a direct result of a warranted failure.

NOTWITHSTANDING THE FOREGOING, ARROW ENGINE COMPANY SHALL NOT BE RESPONSIBLE FOR ADDITIONAL OR INCIDENTAL LABOR OR OTHER COSTS ASSOCIATED WITH WARRANTY CLAIMS.

IV. OWNER'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Owner shall be responsible for:

- A. The operation and maintenance of the Products within the guidelines established by Arrow Engine Company.
- B. Making the Products available to Arrow Engine Company's authorized contractors or distributors for any warranty repair, during normal business hours.
- C. All additional costs incurred for premium or overtime labor, should owner request that repairs be made on a premium overtime schedule.
- D. All costs incurred as the result of removal or reinstallation of the Products as may be required to effect any warranted repair.
- E. All administrative costs and expenses resulting from a warranted failure.
- F. Any costs of transportation, towing, repair facilities, or associated costs.
- G. Loss of revenue and loss of/or damage to real and/or personal property.
- H. Compliance with all local, state and federal laws.

V. LIMITATION OF ARROW ENGINE COMPANY'S OBLIGATIONS

The obligations of Arrow Engine Company under this express limited warranty shall be waived and voided, and Arrow Engine Company shall not, thereafter, be responsible for:

- A. Any failure resulting from owner or operator abuse or neglect, including but not by way of limitation, any operation, installation, use, application, or maintenance practice not in accordance with guidelines or specifications established by Arrow Specialty Company; or
- B. Any failure resulting from unauthorized modifications or repairs of the Products or;
- C. Any failure resulting from overload, overspeed, overheat, accident, improper storage; or
- D. Failure of owner to promptly provide notice of a claimed defect - all warranty claims must be authorized, documented, and submitted within 30 days of the failure date while under the warranty period; or
- E. Failure of Products for which Arrow Engine Company did not receive properly completed start-up reports; or
- F. Repairs of a covered failure performed with non-genuine Arrow Engine Company parts; or
- G. Repairs of a covered failure performed by non-authorized contractors or distributors; or
- H. Failure to make Products available to Arrow Engine Company or its authorized representatives, or
- I. Failure to supply documents such as drawings and specifications relating to the specific application of the Products.

VI. APPLICABILITY AND EXPIRATION

The warranties set out above are extended to all owners in the original chain of distribution. The warranties and obligations of Arrow Engine Company shall expire and be of no further effect upon the dates of expiration of the applicable warranty periods.

The foregoing sets forth Arrow Engine Company's only obligations and owners' exclusive remedy for breach of warranty, whether such claims are based on breach of contract, tort (including negligence and strict liability), or other theories, and the foregoing is expressly in lieu of other warranties whatsoever expressed, implied, and statutory, including without limitation, the IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS.

Notwithstanding the preceding, in no event shall Arrow Engine Company be liable for any direct, special, incidental or consequential damages (whether denominated contract, tort, strict liability, negligence or other theories) arising out of this Agreement or the use of any Products provided under this Agreement.

Any action arising hereunder or relating hereto, whether based on breach of contract, tort (including negligence and strict liability), or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred.

February 2008

VRC GAS COMPRESSOR CONTINUOUS DUTY WARRANTY

CONTINUOUS DUTY DEFINITION: The highest load and speed which can be applied, subject to Arrow Engine Company's ratings in effect at time of sale.

I. ARROW ENGINE COMPANY COMPRESSOR AND COMPRESSOR PARTS WARRANTY POLICY

The goods manufactured by Arrow Engine Company and delivered hereunder will be free of defects in material and workmanship for a period of twelve (12) months from the date the goods are placed in service by the buyer or eighteen (18) months from date of shipment, whichever shall occur first. In addition, the manufacture warrants for a period of thirty six (36) months after delivery the following parts to be free of defects in material and workmanship under normal use and when properly maintained: crankshaft, crankcase casting (structural elements only) and connecting rods. Maintenance or wear items such as Piston Rings, Packing Rings, Wiper Rings, Valve Plates, Valve Springs, Gaskets, O-Rings, etc. are not warrantable. Prototypes or nonstandard Manufacturers configurations are covered under a separate agreement. Damage resulting from improper storage, neglect, extreme environmental conditions, misapplication, service and maintenance inconsistent with the Arrow VRC Gas Compressor Operations and Maintenance Manual or overloading of a compressor is not covered under this warranty policy. For warranty coverage of units test run at a Distributor's facility and not to be field started within one month from the date of testing, the compressor should be re-preserved, according to Arrow Engine's compressor preservation guidelines. For the warranty period, manufacturer shall repair or replace defective material.

II. EXTENDED WARRANTY

Effective for all Arrow VRC Gas Compressors shipped from Arrow after July 1, 2010, Arrow provides an extended warranty for units that continuously use and maintain 100% Arrow original equipment replacement parts. The extended warranty will be applied as follows:

Arrow warrants for a period of seventy two (72) months after delivery, the following parts to be free from defects in material or workmanship under normal use when properly maintained according to the Arrow VRC Compressor Operations and Maintenance manual: (1) Crankshaft, (2) Crankcase Casting, (3) Connecting Rods, (4) Crossheads, (5) Crosshead Guide Castings.

In addition, Arrow warrants for a period of twenty four (24) months after delivery, the following parts to be free from defects in material or workmanship under normal use in lubricated cylinders when properly maintained according to the Arrow VRC Compressor Operations and Maintenance manual: (1) Cylinder Bodies, (2) Pistons, (3) Piston Rods.

Arrow warrants that all remaining components manufactured or delivered by Arrow will be free of defects in material and workmanship for a period of twelve (12) months from the date the goods are placed in use by the purchaser or eighteen (18) months from date of shipment, whichever occurs first. Labor coverage remains at one year and remains under the terms and conditions of the standard Arrow Compressor Warranty. If at any time parts not manufactured or delivered by Arrow (non-OEM replacement parts) are placed into service on the compressor, the extended warranty will be null and void and the standard limited warranty will apply.

OEM parts and additional information regarding Arrow's limited warranty can be obtained from Arrow Engine Company.

III. WARRANTY - MANUFACTURED AND NON-MANUFACTURED AFTER-MARKET PARTS AND START-UP

Parts manufactured by Arrow Engine Company are warranted to be free of defects in material and workmanship for twelve (12) months from the date of Shipment. Certain parts on Arrow Engine Company's VRC Compressor are furnished as aftermarket parts from other sources. The warranty on these items is passed through the Distributor, from the other manufacturers.

A. COMPRESSOR IN USE

A completed "Compressor In Use" form must be completed by the Distributor and in the Manufacturer's possession before a "Warranty Claim" can be processed. "The Compressor In Use" form must be completed by the Distributor and forwarded to the Manufacturer upon shipment of any package with Arrow Engine Company products.

B. COMPRESSOR START-UP

The Arrow VRC Compressor must be started-up in accordance with the latest version of the Arrow Engine Company VRC Compressor Start-Up Report. The VRC Compressor Start-Up Report must be completed and forwarded to the Manufacturer upon completion of start-up.

C. DEFERRED START-UPS

Warranty coverage on VRC Compressors not started within twelve (12) months from the factory ship date, see the Manufacturer's "Deferred Start-up Policy".

IV OWNER/DISTRIBUTOR'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Owner shall be responsible for:

- A. The operation and maintenance of the Products within the guidelines established by Arrow Engine Company.
- B. Making the Products available to Arrow Engine Company's authorized contractors or distributors for any warranty repair, during normal business hours.
- C. All additional costs incurred for premium or overtime labor, should owner request that repairs be made on a premium overtime schedule.
- D. All costs incurred as the result of removal or reinstallation of the Products as may be required to effect any warranted repair.
- E. All administrative costs and expenses resulting from a warranted failure.
- F. Any costs of transportation, towing, repair facilities, or associated costs.
- G. Loss of revenue and loss of/or damage to real and/or personal property.
- H. Payment of labor charges is limited to failure on items of the Manufacturer that occurred during packaging and within the first 90 days of start-up. The Manufacturer reserves the right to adjust the labor on warranty claims so that the labor paid will be within the Manufacturer's "Standard Repair Hours Policy" or within a reasonable amount of time to accomplish the task for which the claim is submitted. The initial investigation of a warranty item will be at the expense of the Distributor.
- I. Arrow Engine Company will not be responsible for additional repair time as a result of normal job site location, remote location, non-standard gas, or special equipment, end cost of transporting personal, parts and equipment to and from the package site. Travel time and mileage will be restricted to 150 miles one way from the packager's closest service location to land based site. For ocean or water based compressor sites, please contact Arrow Engine Company for travel policy.

V. INTERNATIONAL WARRANTY

The Manufacturer's coverage for VRC Compressors shipped outside the United States or Canada is limited to parts only F.O.B. Tulsa, Oklahoma.

VI. LIMITATION OR ARROW ENGINE COMPANY'S OBLIGATIONS

The obligation of Arrow Engine Company under this express limited warranty shall be waived and voided, and Arrow Engine Company shall not, thereafter, be responsible for:

- A. Any failure resulting from owner or operator abuse or neglect, including but not by way of limitation, any operation, installation, application, or maintenance practice not in accordance with guidelines or specifications established by Arrow Engine Company; or
- B. Any failure resulting from unauthorized modifications or repairs of the Products or;
- C. Any failure resulting from overload, overspeed, overheat, accident, improper storage; or
- D. Failure of owner to promptly provide notice of a claimed defect - all warranty claims must be authorized, documented, and submitted within 30 days of the failure date while under the warranty period; or
- E. Failure of Products for which Arrow Engine Company did not receive properly completed start-up reports; or
- F. Repairs of a covered failure performed with non-genuine Arrow Engine Company parts; or
- G. Repairs of a covered failure performed by non-authorized contractors or distributors; or
- H. Failure to make Products available to Arrow Engine Company or its authorized representatives, or
- I. Failure to supply documents such as drawing and specifications relating to the specific application of the Products.

VII. APPLICABILITY AND EXPIRATION

The warranties set out above are extended to all owners in the original chain of distribution. The warranties and obligations of Arrow Engine Company shall expire and be of no further effect upon the dates of expiration of the applicable warranty periods.

The foregoing sets forth Arrow Engine Company's only obligations and owners' exclusive remedy for breach of warranty, whether such claims are based on breach of contract, tort (including negligence and strict liability), or other theories, and the foregoing is expressly in lieu of other warranties whatsoever expressed, implied, and statutory, including without limitation, the IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS.

Notwithstanding the preceding, in no event shall Arrow Engine Company be liable for any direct, special, incidental or consequential damages (whether denominated in contract, tort, strict liability, negligence or other theories) arising out of this Agreement or the use of any Products provided under this Agreement.

Any action arising hereunder or relating hereto, whether based on breach of contract, tort (including negligence and strict liability), or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred



Compressor Parts Standard Limited Warranty Delivered and sold after January 1, 2008

Special Notes:

All prices, sales conditions, and discounts in catalog and/or on discount schedule are subject to change without notice. Any use of, or reference to, any original manufacturer's name, brand, or part number in Arrow catalog does not warrant nor imply that any Arrow parts or products are manufactured or guaranteed by anyone other than Arrow Engine Company. Warranty covering any defective or failing material covers only the material in question and specifically does not include wear parts and labor necessary to replace same.

Limited Warranty on Replacement Parts:

1. Arrow applies a Standard Parts Only Warranty of one (1) year to all purchased replacement parts. Labor expenses are eligible for reimbursement.
2. Removal and reinstallation expenses are not covered on service parts.
3. Because parts and major assemblies are not serial numbered, Arrow depends upon its Distributors to carefully screen all claims relating to such items and to be certain, before filing claims, that the material claimed defective was opened only within qualifying time limitations.
4. When manufacturers of trade accessories do not have an established dealer organization authorized to consider warranty claims, Arrow will accept the return of such accessories and will process claims with the manufacturers, provided replacement parts are purchased from Arrow. In filing such claims, it becomes necessary that all pertinent information be given, such as length of service, probable cause of failure, model and serial number of compressor from which accessory was removed, operating conditions, etc., so that we can give the accessory manufacturer complete information regarding the failure. Adjustments will be governed by the accessory manufacturer's reimbursement.
5. If a replacement part or assembly is found to be defective in manufacture of material prior to or at the time of installation, Arrow may, depending upon circumstances involved, elect to have the Distributor repair the part, rather than replace it in its entirety. In such cases, Arrow may elect to make an exception to its warranty policy which declines responsibility for payment of warranty labor on parts. The prime consideration will be whether repair of or replacing, the part is more economical. The Customer Service and Quality Departments should be consulted for a determination prior to the accomplishment of any major repairs.

Warranty Coverage:

ARROW'S LIABILITY FOR ANY DAMAGES DUE OWNER SHALL BE LIMITED TO THE PURCHASE PRICE OF THE GOODS. This paragraph states purchaser's sole and exclusive remedy against Arrow for warranty. Arrow shall not be liable for any loss, damage, or injury resulting from delay in delivery or installation of the goods or for any failure to perform which is due to circumstances beyond its control. Arrow's maximum liability for damages, including, without limitation, contract damages and damages for injuries to persons or property, with respect to the goods or any services in connection with the goods, IS LIMITED TO AN AMOUNT NOT TO EXCEED THE PURCHASE PRICE OF THE GOODS. In no event shall Arrow be liable to purchaser for any incidental, consequential or special damages. The statute of limitations applicable to all claims arising under this agreement or otherwise shall be one (1) year from the date the claim accrues.

Warranty Limitations:

Arrow will pay for parts and labor needed to repair compressor damage directly resulting from an above defined warranty failure which occurs within the warranty period stated. All warranty claims must be authorized, documented and submitted within 30 days of the failure date while under the warranty period. Costs will be limited to those required to restore the compressor to the functional condition existing immediately prior to the failure and will be calculated based on the prices paid for the Arrow parts installed during the original compressor build. Only straight time labor rates will be reimbursed based on a reasonable prevailing rate, not to exceed the published flat rate, for the geographic area in which the repairs are performed. Additional labor charges for overtime or holidays will not be allowed. Additionally, Arrow will pay the cost of maintenance items when these items are not reusable as a result of a warrantable failure.

Products Not Manufactured by Arrow:

With respect to products not manufactured by Arrow, Arrow makes no representations or warranties of whatsoever nature, directly or indirectly, expressed or implied including but not limited to any representations or warranties with respect to suitability, durability, fitness for a particular purpose or merchantability, except to the extent that Arrow can enforce warranties provided by the manufacturers of such parts.

Prices:

All quotations are subject to change without notice, and the price in effect at the time of the order will apply.

Seller's Right to Manufacture:

Seller, in its sole discretion, shall have the right to manufacture the products provided hereunder as far in advance of its estimated shipping schedule as it deems appropriate. Seller expressly reserves the right to change or modify the design and construction of any products in due course of Seller's manufacturing procedure, without incurring any obligation or liability to furnish or install such changes, modifications or improvements on products previously or subsequently sold.

Limitation on Liability:

SELLER'S TOTAL RESPONSIBILITY FOR ANY CLAIMS, DAMAGES, LOSSES OR LIABILITIES ARISING OUT OF, OR RELATED TO, ITS PERFORMANCE OF THIS CONTRACT OR THE PRODUCTS COVERED HEREUNDER SHALL NOT EXCEED THE PURCHASE PRICE OF THE REPLACEMENT PART. In no event shall Seller be liable for any special, indirect, incidental or consequential damages of any character; but not limited to, loss of use of productive facilities of equipment, loss of profits, property damage, expenses incurred in reliance on Seller's performance hereunder, or lost production, whether suffered by Buyer or any third party. Seller disclaims all liability for any and all costs, claims, demands, charges, expenses or other damages, either direct or indirect, incident to all property damages arising out of any cause of action based on strict liability including actions under Section 402A of the Restatement of Torts Second.

Modification, Rescission & Waiver:

This contract may not be modified or rescinded nor any of its provisions waived unless such modification, rescission or waiver is in writing and signed by an officer of Seller at its offices in Tulsa, Oklahoma.

Miscellaneous:

Seller reserves the right to furnish commercially equivalent or better substitutes for materials. Seller may during any periods of shortage due to causes beyond the control of Seller or its suppliers, prorate its supply of products among all of its Buyers in such manner as may be deemed equitable in the sole judgment of Seller. Seller shall not incur any liability to Buyer because of any proration hereunder. All orders must be accepted by an authorized employee of Seller. Failure of Seller in any one or more instances, upon the performance of any of the terms and conditions of this contract or the failure of Seller to exercise any of its rights hereunder shall not be construed as a waiver or relinquishment of any such term, condition or right hereunder and shall not affect Seller's right to insist upon strict performance and compliance with regard to any unexecuted portions of this contract or future performance of these terms and conditions.

Technical Advice:

Seller shall not be responsible for the results of any Technical Advice or Services rendered by any employee of Seller in connection with the design, installation, use or repair of the products sold hereunder.

K6 ENGINE WARRANTY July 2008

I. TERMS OF EXPRESS LIMITED WARRANTY

Arrow Engine Company warrants that it will repair or replace, at its election and expense, any part of an engine, or product (hereinafter referred to as "Products") manufactured by Arrow Engine Company, which proves to have had a defect in material or workmanship.

II. TERM LIMITATIONS OF EXPRESS LIMITED WARRANTY

- A. This coverage shall commence upon initial new Products start-up date and shall expire upon the earlier of the following:
1. 1 year or 4,000 hours after the initial new Products start-up date; or
 2. 1 year after the original shipment date of the covered Products by Arrow Engine Company.

III. ARROW ENGINE COMPANY'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

The repair or replacement, at Arrow Engine Company's election, of covered defective parts and reasonable labor required regarding a warranted failure during the express limited warranty and term. All such labor shall be provided by Arrow Engine Company or their authorized contractor or distributor and shall be pre-approved prior to commencement of any repairs.

NOTWITHSTANDING THE FOREGOING, ARROW ENGINE COMPANY SHALL NOT BE RESPONSIBLE FOR LABOR COSTS ASSOCIATED WITH WARRANTY CLAIMS.

IV. OWNER/DISTRIBUTOR'S RESPONSIBILITIES UNDER THE EXPRESS LIMITED WARRANTY

Owner shall be responsible for:

- A. The operation and maintenance of the Products within the guidelines established by Arrow Engine Company while under the warranty period.
- B. Making the Products available to Arrow Engine Company or Arrow Specialty Company's authorized contractors or distributors for any warranty repair, during normal business hours.
- C. All additional costs incurred for premium or overtime labor, should owner request that repairs be made on a premium overtime schedule.
- D. All costs incurred as the result of removal or reinstallation of the Products as may be required to effect any warranted repair.
- E. All administrative costs and expenses resulting from a warranted failure.
- F. Any costs of transportation, towing, repair facilities, or associated costs.
- G. Loss of revenue and loss of/or damage to real and/or personal property.
- H. Compliance with all local, state and federal laws.

V. LIMITATION OR ARROW ENGINE COMPANY'S OBLIGATIONS

The obligations of Arrow Engine Company under this express limited warranty shall be waived and voided, and Arrow Specialty Company shall not, thereafter, be responsible for:

- A. Any failure resulting from owner or operator abuse or neglect, including but not by way of limitation, any operation, installation, application, or maintenance practice not in accordance with guidelines or specifications established by Arrow Engine Company; or
- B. Any failure resulting from unauthorized modifications or repairs of the Products or;
- C. Any failure resulting from overload, overspeed, overheat, accident, improper storage; or
- D. Failure of owner to promptly provide notice of a claimed defect - all warranty claims must be authorized, documented, and submitted within 30 days of the failure date while under the warranty period; or
- E. Failure of Products for which Arrow Engine Company did not receive properly completed start-up reports; or
- F. Repairs of a covered failure performed with non-genuine Arrow Engine Company parts; or
- G. Repairs of a covered failure performed by non-authorized contractors or distributors; or
- H. Failure to make Products available to Arrow Engine Company or its authorized representatives, or
- I. Failure to supply documents such as drawing and specifications relating to the specific application of the Products.

VI. APPLICABILITY AND EXPIRATION

The warranties set out above are extended to all owners in the original chain of distribution. The warranties and obligations of Arrow Engine Company shall expire and be of no further effect upon the dates of expiration of the applicable warranty periods.

The foregoing sets forth Arrow Engine Company's only obligations and owners' exclusive remedy for breach of warranty, whether such claims are based on breach of contract, tort (including negligence and strict liability), or other theories, and the foregoing is expressly in lieu of other warranties whatsoever expressed, implied, and statutory, including without limitation, the IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS.

Notwithstanding the preceding, in no event shall Arrow Engine Company be liable for any direct, special, incidental or consequential damages (whether denominated in contract, tort, strict liability, negligence or other theories) arising out of this Agreement or the use of any Products provided under this Agreement.

Any action arising hereunder or relating hereto, whether based on breach of contract, tort (including negligence and strict liability), or other theories must be commenced within one (1) year after the cause of action accrues or it shall be barred.

ARROW MANUFACTURED
**REPLACEMENT
PARTS**

Caterpillar® Engines

G379 G3304
G398 G3306
 G399

Waukesha® Engines

F2895 P9390
F3521 145G/F817
F5108 140G/F554
L5790 WAK/1197
 L7042

Gemini® Engines

G26 G40
Compressor Parts

Fairbanks® Engines

ZC-118 ZC-503
ZC-208 ZC-739
 ZC-346

Ajax® Engines

5 x 6½
EA-22, 6½ x 8 CMA
EA-30, 7¼ x 8 CMA
E-30, 7½ x 10 CMA
E-42, 8½ x 10 CMA
DP-60, 9½ x 10 CMA
DP-70/80/160, 11 x 14 CMA
DP-115/230, 13¼ x 16

Piston & Rod Assemblies

180
360
600
800

Arrow Engine Company is in no way associated with Caterpillar®, Ford®, Fairbanks®, Ajax®, Gemini® or Waukesha®. All manufacturers' names and descriptions are for reference only.

OEM

C-Series

*C-46 *C-96
*C-66 *C-101
*C-106 *C-255

VR-Series

VR-155 VR-310
VR-220 *VR-330
VR-232 *VR-330CF
*VR-260 VR-265
VR-283 *VR-380

A-Series

*A42 *A54 *A62

K6 Slow Speed Engine

*

Lufkin Engines

L-333 L-1770
*L-795 L-2165

Witte Engines

98 E15 F32
B12 E20 F42

Arrow Chemical Pumps

* 10 Series (beam operated)
* 12 & 13 Series (pneumatic)
* 430 Series (electric)
* 500 & 510 Series (pneumatic)
* Solar Chempump

Gas Compressors

* *VRC-2 *VRC-CNG

Gas Products

* Volume Tanks
* Vertical & Horizontal Separators
* Suction Scrubbers
* Meter Runs
* Coalescers
* Skids



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